

#### WOMEN IN DATA SCIENCE AMERICAN UNIVERSITY OF BEIRUT





# #WiDSAUB2023



## Transforming the Public Sector with Tech & Al



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# OUTLINE

- 1. The Big Picture
- 2. Improving safety with hotspot analysis
- 3. Strengthening civic culture with anomaly detection
- 4. Ensuring inclusive aid distribution throught PMT
- 5. Constructive journalism with AraBERT and ChatGPT
- 6. Concluding Remarks



## LEBANON'S AI EXPERIENCES





# Improving safety with ILP

Hotspot Analysis



## ILP to prevent crimes



## Streamlined analytical products for decision-making

1.

2.

3.

4.

**Total Crimes** — 2017 — 2018

Dec Feb Nov Mar Oct Apr Sep May Aug Jun Jul

Jan



# Strengthening civic culture with Machine Learning

**Isolation Forest** 



# Detecting and blocking exploits

- Government mandated lockdowns in Lebanon, with permits processed by IMPACT
- 1M mobility requests per day with spikes of 1K requests per second
- Excessive use and exploits of excuses that gave 4-5 hours of allowed mobility
  - i.e. hospitals, pharmacy, doctors...
- Need for a validation system
- Objective: Block requests from users that attempt to exploit the platform

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× •		*Year of Birth سنة الولادة
	,	قم الهاتف* Mobile Number*
× •	*Current Mu	للدية الموقع الحالي unicipality
× •	*Destinat	وع المكان المقصود* ion Type
	Expec	اریخ التنقل المرتقب - ted Mobility Date لثلاثاء 11 2021 لثلاثاء
	*Destination Address	سم المكان المقصود* s Name



## Machine Learning & Anomaly Detection

- Automatically flag anomalous behavior based on the user's request history (14 days).
- Assumptions:
  - Anomalous behavior consist of a small percentage of the total requests traffic
  - Anomalous behavior are more unique and diverse than normal user behavior.
- 4 key behavioral patterns were identified
  - Unique destination count
  - Requests frequency
  - Diversity of mobility types (car, bus, by foot...)
  - Unique Kadaa count
- Isolation forest: an unsupervised Tree-based Algorithm



### Ensuring inclusive aid distribution with PROXY MEANS TEST

Multivariate Regression



#### **ESSN** to the Rescue

Since 2019, Lebanon has endured a severe and prolonged economic and financial crisis. The Emergency Social Safety Network (ESSN), under MoSA and the PCM, was created as an add-on to the National Poverty Targeting Program to further extend social assistance programming.





#### **PROXY MEANS TEST**

Based on a statistical analysis of the population, different weights are assigned to the variables depending on their influence on household consumption. The model includes more than 40 variables including income, assets, housing quality, occupation, and demographic characteristics correlated with poverty.



variable	coefficient
Household owns the house	100
One child in the household	40
Two children in the household	30
Three or more children in the household	20
Household owns cattle	200
Household owns a bicycle	300
Household owns a car	800
Dwelling walls made of brick	100
Dwelling walls made of tin	0
Dwelling walls made of clay	-100
Constant	1000



#### Did we target the extreme poor?

550,000 households registered, 250,000 visited, and 80,000 enrolled through PMT. Survey was done on a sample of 1600 randomly picked respondent to validate the PMT results (Y4G summer of 2022).

The World Bank has defined extreme poverty as people living on less than \$2.15 a day, measured using the international poverty line.



	ESSN Paid	Registered	Not Registered
At least one member with disability	24.6%	16.2%	12.4%

	ESSN Paid	Registered	Not Registered
Average dependency ratio	3.91	3.16	2.88

# Constructive journalism with NLP

When ChatGPT met AraBERT



#### Towards a constructive role of media: Detecting deceit

Media in Lebanon are serving politics. The objective is to provide tools for journalists and citizens to detect disinformation.



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#### Chat GPT and AraBERT Duo

Reliance on AraBERT (Antoun, Wissam, et al.)

More particularly AraBERTv02 large model, which contains 371 million parameters, equivalent to 1.38 gigabytes of data, and was pre-trained on 77 gigabytes of Arabic corpus.

- Labeling through open source, human, ChatGPT
- 7200 articles from various topics in the MENA Labeled

- Trained AraBERT to recognize Arabic language propaganda and Subjectivity indicators
- Applied to local media
- Daily KPIs

#### Newspaper x



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#### The way forward: DALIL journalism

Going forward, the platform will be opened up to media with a dedicated space for journalists where they will be able, among other things, to run their content through bias, propaganda and consensus detectors in order to check it before publication; think Turnitin meets fact-checking.



# Concluding Remarks

- Data-driven decision making processes have huge potential in low resource contexts
- There are champions of change in the public sector who will quickly embrace data-driven decision processes
- Once integrated into the processes, Al can help gain efficiency, bring fairness, control fraud, preempt deceit, and much more.







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#### **Isolation Forest**

- 1. Select a random subset of data
- 2. Select a random feature
- 3. Choose a random split point
- 4. Partition the data
- 5. Repeat the process recursively for each subset until all the data points are isolated
- 6. Calculate anomaly score based on the number of partitions required to isolate it
- 7. Anomalies are identified as data points with lower anomaly scores.
- 8. Set threshold and classify anomalies.





PMT



Use data with income/expenditure + proxy variables

Estimate a model to predict household income/expenditure based on the selected proxy variables.

Validate the model on separate sample of households.

Apply to new HH by collecting proxy variables and estimating income/expenditure.



# BERT and AraBERT (Bidirectional Encoder Representations from Transformers)

- Bi-directional encoding (vectors) to process text in both directions & capture the context and meaning based on the entire text.
- Self-attention mechanism to weigh the importance of different words in a sentence based on the context of the sentence.
- Transformer architecture, a neural network to capture long-range dependencies and relationships between words and sentences.



